

Parent / Guardian Camp Handbook Summer 2019



Welcome to YMCA Camp Greenville!

DEAR PARENT OR GUARDIAN,

Thank you for choosing YMCA Camp Greenville! Our goal is to provide every camper with a MAGICAL camp experience. We strive to create opportunities for personal growth and new friendships while always keeping physical and emotional safety a priority. At Camp Greenville we provide safe, fun, magical, and educational experiences through our core values of caring, honesty, respect, and responsibility. We hope that YMCA Camp Greenville becomes a yearly tradition for your family.

On the following pages you will find information about your camper's stay at Camp Greenville. Please read it thoroughly. We have formatted the book so that each page is represented by a relevant topic and is separated into two categories. **First, the philosophical stuff and second, the practical stuff.** More information can always be found on the parent information page of campgreenville.org. Feel free to call or email our camp office with any questions or concerns you may have about your child's session at camp. Contact us at 864-836- 3291 or email at

camper_services@ymcagreenville.org.

Thank you for your attention to these important details. We look forward to seeing you and your camper this summer!

Camp Greenville Staff

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HELPING YOUR CAMPER SUCCEED

Partnering with Parents

YMCA Camp Greenville will make every effort to help your child have a wonderful camp experience. Parents can help by letting us know in advance about any behavioral, health-related, emotional or other issues that affect your child. With sufficient notice, we can contact parents in advance of arrival at camp to discuss strategies to aid in your child's success. Please call the Summer Camp Director, Jenna Johnson at 864-836-3291 ext. 0518 or by including information on the camper profile form

Helping your Camper Succeed

The below can act as a guide to communicating with your child about different aspects of camp. The number one characteristic of a successful camper at Camp Greenville is that *the camper wants to be at camp*. Campers who understand what to expect at camp and want to get the most fun out of their stay will create a successful experience for themselves and others.

Camper's Commitment: "I want to become a camper at YMCA Camp Greenville. I understand that ALL curse words and forms of bullying are NOT allowed at Camp Greenville. I understand I may not possess or use tobacco products, alcoholic beverages, or non-prescription drugs while at camp. I will do my best to follow instructions, remain in designated areas, and keep others and myself safe. I will do my best to make this a good experience for my fellow campers and myself. I will model the core values of caring, honesty, respect and, responsibility. I understand that failure to live up to this promise may result in my dismissal from camp without a refund to my parents."

Happy Campers are: emotionally stable and independent enough to enjoy the camp experience; able to care for themselves at an age-appropriate level, maintain basic hygiene (brushing teeth, showering, table manners, etc.), emotionally appropriate with peers and staff and always physically safe with self and others. WE expect campers to uphold the Camp Greenville core values of caring, honesty, respect and responsibility at all times.

YMCA Camp Greenville offers an adventure –based program: Participating fully in activities is important and expected. The camp experience does not include phones, TV, computers, or caffeine at our store. Campers sleep in bunk beds in a cabin with 10-13 campers and 2-3 staff. Camp is physically active with long days (7:30 a.m.-10 p.m.). Sharing and group building activities are a regular part of cabin life. There is a rest period of at least one-hour every day.

Teamwork is a big part of the camp experience.

Many of our activities are designed to give campers the opportunity to take a step out of their comfort zone (i.e. climbing walls, teambuilding, overnight campout, etc.) As part of group living, campers will participate in cabin and camp clean up, eat meals served family-style and travel around camp with a group or with at least 3 people at all times. We call this traveling in "Truddies".

Camper Behavior Management

All camper behavior management is implemented with care and respect by our staff. There are some times when a campers behavior distracts from the overall experience of the cabin group by requiring excessive one-on-one attention from staff. As a commitment to the success and enjoyment of camp by each camper, we want you to know our usual steps for redirecting challenging behavior.

Step 1: Cabin counselors will talk about specific undesirable behavior with the camper and together make a verbal corrective plan for success. The cabin counselors will let his / her Division Leader know and about the verbal agreement.

Step 2: If the behavior continues, the Division Leader will have a conversation with the camper and create a plan for change and document it on the Behavior Contract. After a conversation with the camper, the Division Leader will notify the Summer Camp Director and the SCD will email the behavior contract to explain what has happened, let the parent / guardian know the approaches that we have tried, and ask for advice with the situation. Our partnering with parents in this way has been very successful! However...

Step 3: If the behavior continues, the Summer Camp Director will contact the parent again with the camper in the room and the camper will be required to leave within 1 hour plus travel time from the parents home.

And unfortunately, there are situations when campers are removed from camp activities and parents are required to pick up their child from camp without a refund. This, of course, is not our preference, but for the well-being and safety of the whole group, or as a logical consequence for continued inappropriate behavior, dismissal from camp may be required.

There are also some behaviors that may result in immediate dismissal from the camp program. These include, but are not limited to: physical violence, possessing any prohibited substance, theft, emotional abuse of another camper and bullying.

What if my camper gets hurt?

All counselors and direct supervision staff are required to be CPR/First aid certified. In addition, 2 nurses are housed at camp each week of camp. They are responsible for giving out medications but are also in the health center at all times should any problems arise.

If your child is injured and it is not life threatening (abrasions, sprain, etc) we will call you before treating to inform you of the nurses recommendation. If further medical attention is needed you will be asked if you would like to come and pick them up to take them to their doctor or we will transport them to local urgent care under the insurance you provided.

We do everything we can to allow the child to continue their week of camp.

If a life threatening issue should arise, we will immediately contact emergency personnel and call you thereafter.

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DEALING WITH HOMESICKNESS

I'M WORRIED MY CAMPER MAY GET HOMESICK

The American Camp Association reports that nearly 96% of all boys and girls spending time at overnight camps reported some homesickness on at least one day. Homesickness is not just common, it's nearly universal, and it is also a rare opportunity for growth. A wonderful home deserves to be missed. But we are also made to engage the world we live in and to not be afraid to move toward opportunity, even when it means leaving behind things that are more familiar. A great camp for kids provides a safe and controlled environment to begin the adventure of healthy independence.

THE LETTER

Homesickness is most acutely felt when campers have the least to do, which is of course the exact moment that they are able to write home! If you do get a sad letter please respond by doing two things quickly. First, write them an email letting them know that you understand they miss home but that you are also proud of them for their growth at camp. Next, please call us and let us know. Chances are that we will be aware that they have missed home, but we can also speak with their counselor and give you more information.

THE BARGAIN

The fastest way for a camper to remain homesick is for you to say you will come get them if they remain homesick. It's a circular promise that builds momentum in a camper's planning so that they then find it very difficult to become a camper. Parents make "the bargain" for a number of reasons. It is often because they are just as concerned about time away from their camper as their camper is about time away from home. Just like our children need to develop a sense of adventurous independence, we as parents sometimes need to be stretched a little too. If this is true of you, it is okay, you're in good company. Instead of making "the bargain" with your camper give us a call and let us update you about how they are doing.

THE GROWTH

Camp Greenville's overall return rate is high but we believe the return rate of campers who struggle with homesickness is even higher. We believe it is higher because these are the children who grew tremendously, who committed to something that was a little more of a stretch for them and who were, in the end, richly rewarded and then profoundly proud of themselves. We are proud of them too, and we tell them every year they return.

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Life at YMCA Camp Greenville

At home, each child has their own routine depending on their family and their own individual likes and dislikes. At camp, we have our own traditions and daily routines that make each camper's stay as enjoyable as possible, while still giving them choices to do what they like to do best. The transition from home to camp can sometimes be a challenge, so here is some information to help you and your camper succeed.

FOR ALL

Together we work to ensure everyone—regardless of gender, income, faith, sexual orientation or cultural background—has the opportunity to live life and experience camp to the fullest. We provide an experience for all through our camp goal and core values.

CABIN PLACEMENT

Campers are placed in their cabin families according to grade and gender. Each cabin group typically has between 8-13 campers, depending on the session. Campers may request two cabin mates who are of the same gender and within their Division. We do not guarantee placement, but will make every effort to honor it if both/all campers request each other and are within the same division. It is our belief that each camper will have a significantly better camp experience by not requesting too many cabin-mates — our counselors are trained to build cabin unity and make each camper feel welcome from the moment the session begins. Going to camp with a friend may be great, but meeting new people while on your own is a valuable experience that will last a lifetime.

DAILY DUTIES

YES...our campers do make their own beds. Good hygiene and stewardship are key areas to gaining independence and good habits while at camp. Campers are responsible for their beds and personal gear, cabin cleanliness, assisting in table setting /clearing, and camp clean up.

EARLY MORNING ACTIVITIES:

Monday-Friday campers can choose to participate in activities before breakfast including Polar Bear Plunge, morning fitness (yoga, jog to pretty place), and other morning clubs. Each activity is optional for campers to attend.

MORNING SHINE: THOUGHT OF THE DAY

Each day, the whole camp gathers for a short time to reflect. Each morning at this gathering, a staff member presents a theme for all to think about throughout the day. Themes such as caring, hope, honesty, forgiveness, respect, trust, responsibility, and love are discussed. It is a precursor to their Vesper talk that is given at night where we sing slow songs and reflect on our day.

HERBIE THE HERON:

This is the award given to campers who do the Polar Bear Swim each morning during Early Morning Activities

BREAKFAST OF CHAMPIONS:

On Wednesdays campers have the chance to do a series of morning fitness beginning with watching the sunrise at Pretty Place. They then jog back to camp, do a round of yoga, play a gaga game, and end the morning with Polar Bear Plunge. Those who do, receive the Breakfast of Champions Award.

CHAPEL AT PRETTY PLACE:

On Mondays we have a chapel service at Pretty Place. This is lead by our Executive Director and includes some singing and a short lesson on Caring, Honesty, Respect and Responsibility.

REST HOUR:

Each day after lunch is a 1 hour period of time set aside for rest hour in your cabin. You do not have to sleep but it is quiet activity time, write letters home, read etc. We want everyone to be able to have this time to recharge.

VESPERS:

Each night the cabin group evaluates the day and learns about character development.

CABIN OF EXCELLENCE:

This award is given only to those cabins who do all of the following: keep the cabin clean every day, complete 3 hikes of a certain length, lead a song or skit, complete an age appropriate service project for Camp and share a random act of kindness.

PACKOUT:

Each division will have a packout experience throughout the week. Division 1 will hike to the packout shelter on Thursday after dinner, cook smores, have fun around the campfire then return to their cabins to sleep. Division 2 will hike to their packout shelter on Wednesday after dinner, cook smores, have fun around the campfire, and sleep at the packout shelter. Division 3 and 4 will hike to their packout shelter on Tuesday night and cook dinner, make smores, and sleep at their packout shelter. D2 adventure campers also use on site pack out shelters during their adventure trips.

PAJAMA JAM:

Every Saturday before breakfast the whole camp gathers at the tennis courts in their pajamas for one last dance party.

MONKS OLD TIMERS:

This is a top honor of Camp Greenville. Those campers and staff who are here for their 5th year become Monk's Old Timers (named for legendary Camp Greenville director Monk Mulligan). These campers have a special ceremony; get a Monks old Timer t-shirt and get to light the closing campfire.

DOUBLE MONKS:

Those campers and staff who are here for their 10th year become Double Monk's. They learn an in depth history of camp throughout the week, have a special shirt and award, and a end of week ceremony at their double monk location.

SPIRITUAL ACTIVITIES

At YMCA Camp Greenville we believe that campers learn best from staff members who model their behavior, and who demonstrate the 4-Core Values of Camp Greenville; caring, honesty, respect and responsibility. We have an amazing mountaintop setting where campers can connect and learn about the world around them. We welcome campers of all faiths with the understanding that campers will be exposed to chapel service on Monday and morning thoughts that may draw from stories of faith and promote our 4 core values.

Chapel takes place at our "Pretty Place" Chapel. Campers will also gather each morning for a short thought that we call Morning Shine. We will sing camp grace at meals and each night the cabin will close the day with a cabin vespers. This is a time to reflect on the day and grow through age-appropriate discussions on brief character lessons.

MEALS AT CAMP

Meals are served family style in our Dining Hall for all Base Camp campers and a mixture of the Dining Hall and outdoor eating for our Adventure campers. Campers sit as cabin groups for most meals. Monday night dinner is an all camp BBQ outside. Below is a sampling of some typical meals:

Breakfast: All breakfasts include options of a cereal bar, as well as the hot meal which may include: Pancakes and bacon, eggs and hash browns, biscuits and gravy and French toast and sausage.

Lunch: All lunches include a fresh salad bar and one example of the following: Chicken fritters, tacos, sandwiches, macaroni and cheese.

Dinner: All dinners include a fresh salad bar and dessert with a main entrée, examples are: Lasagna, Fried Chicken, Ham and Au Gratin Potatoes, Hamburgers and Hot Dogs.

All meals also include a vegetarian and gluten free option for those that have **legitimate** dietary restrictions. At the time of check-in, please communicate any food restrictions or allergies as well as on your health form.

Adventure campers will cook each meal over the fire for Tuesday lunch-Friday lunch. Their menus also include daily snacks. Here is a sample of adventure meals

Breakfast: oatmeal, pancakes, granola cereal, grits

Lunch: PB& J, Pita Pizzas, Cold cuts, Tortilla and meat cheese roll up

Dinner: Pasta, Hobo packs, Chicken and mashed potatoes, Rice and Chicken tortillas, Veggies

Dessert: Chocolate pudding, cheesecake, S'mores, Banana boats

Snacks: Apples, oranges, chips, granola bars, fruit snacks

***please make sure to add any food sensitivity/allergies/diet restrictions to the health form. The dining hall is able to accommodate gluten free, vegetarian, dairy free, vegan, nut free, and no pork/red meat. For all others please contact the Kitchen Director at jbox@ymcagreenville.org**

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Arrival/Departure

OPENING DAY/CHECK IN

Every session begins on a Sunday at the Camp Office. The designated time for **check-in is between 3:00 and 4:30pm**. The gates will not be opened prior to **2:30pm**. Camp staff will help parents park on the athletic field.

Leave your luggage in your vehicle and check in first

Receive your cabin assignment and drop off any medication.

Families will then bring the luggage to their cabins. There will be wagons and wheelbarrows to assist you. If families need further assistance with their luggage please let the parking staff know on arrival.

If it is raining during check-in, the camp staff will direct you to the Airnasium to drop off luggage before parking.

Early or late check-in will not be allowed. Arriving during the designated check in time will be essential in helping your camper have a smooth transition into the camp routine.

Express Pass check in is at 2:45pm.

CLOSING DAY/CHECK OUT

Every session ends on a **Saturday at 9:00am**. The gates will not be opened prior to **8:30am**. Staff will guide you to a parking spot on the athletic field.

Go to your child's cabin to check them out.

Sign your child out from their counselor before leaving the cabin.

Pick up medication from the nurses at the airnasium.

Look for your camper's luggage near the white tent on the parking field. If it is raining during check out, luggage will be in the airnasium.

Please make sure to check the lost and found benches at the airnasium as all items will be donated after each week of camp.

Our closing day **ceremony will be held at 9:30am** at the Airnasium. This is optional and will feature an end of week slideshow, overview of camper and cabin awards, and a time for campers to connect with each other one more time before heading home.

Early or late check out will not be allowed

Transportation

For out of state or International campers, transportation can be provided to/from Greenville/Spartanburg (GSP) airport and the Asheville Regional airport (AVL) only. Travel information must be added under Forms/Documents tab on your camper's profile 2 weeks prior to arriving at camp. There is a fee of \$50 each way.

If your child is flying as an unaccompanied minor, all fees must be paid to the airline prior to your child's pick up date/time AND your child's departure date/time. All luggage fees must be paid prior to arrival/departure.

A YMCA Camp Greenville employee will pick up or drop off your child at the airport in a camp owned vehicle. They will be wearing a staff shirt as well as name tag.

If you need the name of the staff in order to notify the airline please call 864-836-3291 one week prior to the trip.

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A Day at Camp

Will vary based on session. Adventure campers will follow the trip itinerary that is on our website.

SAMPLE DAILY SCHEDULE

- 7:15 am — Wake up
- 7:45 am — Early Morning Activities
- 8:15 am — Flag Pole
- 8:30am — Breakfast
- 9:00 am — Cabin clean up
- 9:30 am — Morning Shine
- 9:45 am - 12:45pm — Activity rotations in cabin
- 12:45 pm — Parade Ground
- 1:00 pm — Lunch
- 1:45 pm — Rest Hour
- 2:45-5:15 pm — Activity based on camper choice (Truddy Time)
* *store open for snack purchase*
- 5:45 pm — Parade Ground
- 6:00 pm — Dinner
- 7:30 pm — Evening Program
- 9:00 pm — Vespers and prep for bed
- 10:00 pm — Lights out

To see specific activities that take place at camp or a detailed adventure camp schedule please visit www.campgreenville.org/summercamp

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Summer Camp Packing List

CLOTHING AND APPROPRIATE ATTIRE

Please take into consideration the climate/environment of camp, as well as the wide variety of activities your camper will be participating in. We strongly recommend sending old clothes that campers can easily recognize as theirs. Please label all clothing with "iron on" or "sew in" nametags or write their names on the label of the clothing with a permanent laundry pen. This will help with lost and found as well.

While we respect the rights of the individual to express themselves through their attire choice, the Administration reserves the right to enforce dress code that reflects the character values of caring, respect, and responsibility in the camp community. This includes restrictions on items that might offend others or promote lifestyles/habits that are inconsistent with the YMCA and Camp Greenville.

PERSONAL ITEMS

Since YMCA Camp Greenville is unable to assume responsibility for loss and/or damages to the personal property of campers, please use careful consideration of what you send to camp. Every attempt is made to return lost items while at camp so labeling items is a huge help. There will be a lost and found area during pick up as well. Items remaining in lost and found 48 hours after check out day will be donated to a charity organization.

No electronics please. Camp focuses on allowing children the experience of our amazing natural setting free of distractions brought by electronics. No electronics (cell phones, mp3 players, game systems, etc.) should be brought to camp. The one exception is digital cameras that are not phones or mp3 players.

CAMPER LUGGAGE

Campers may bring their clothing & equipment in trunks, suitcases, backpacks and/or duffel bags. Be sure items are clearly marked with your camper's name and session.

LOST AND FOUND

Lost and found items are put in the airnasium and campers (accompanied by their counselor) will have several opportunities to retrieve their lost items prior to their departure from camp. On closing day lost items will be on display at the Airnasium (where the closing ceremony takes place). **Please make sure to check the lost and found before you leave.** Once the session is over, items are kept for 48 hours until they are collected and donated to a charity.

PACKING LIST RECOMMENDATIONS

Below is a list of clothing and personal items that we recommend you send to camp. Feel free to adjust, taking your child's preferences into account. Plan on packing enough items to dress for a week and a half as campers may need multiple outfits a day if they get dirty or wet. Laundry service will be available if your camper is participating in stayover or a multi week session. Please make sure your camper's items are comfortable and well used – do not bring nice new clothing. Clearly mark all of your items with the first and last name of the camper. A sturdy trunk or large duffle bag works best for storing items in cabins.

SUGGESTED CLOTHING (please label all belongings)

Short sleeve shirts	Light Jacket, fleece, sweater	Bandanas
Long sleeve shirts	Underwear	Poncho, raincoat
Shorts	Socks	Tennis shoes**
Swim suit *	Pajamas/sleeping clothes	Sports/water sandals
Long Pants	Hat	

*swim suits must be appropriate for camp style activities. We recommend athletic style suits for females and full board style shorts for males

**closed toed shoes are required for all activities. Water sandals can be used for boating. Flip flops are only allowed at swim beach or in showers

SUGGESTED PERSONAL ITEMS (please label all belongings)

Shower towels/washcloth	Pillow and pillow case	Water bottle
Shampoo and body wash/soap in case Bag	Twin size sheet set and blanket	Sleeping
Flashlight/headlamp/spare batteries	Toothbrush and paste	Sunscreen
Deodorant	Laundry bag (mesh or fabric)	Bug spray
Toiletry case	Swim towel	Hair brush
Small backpack for daily items		

OPTIONAL ITEMS

Bunk fan (battery operated preferred) etc)	Word games (crosswords, etc)
Items for tie dying (white t-shirt, pillow case, socks, etc)	Camera
Playing cards	Journal and pen/pencil
Books/other reading materials	Stamped, self-addressed envelopes
Swim goggles	

ADDITIONAL FOR ADVENTURE CAMPERS – General List

Hiking boots – already “broken in”	Small bag (backpack or duffel bag)	Water bottle(s)
Hat	Flashlight & batteries (headlamps work best)	Sunscreen
Rain Gear	Sleeping Bag: should have synthetic fill, be	Sunglasses
Swimsuit (no 2-piece or bikini)	easily compressible & have stuff sack to carry	Extra pair of shoes (closed toe)
Garbage bags (for wet/muddy	Layers: Synthetic materials insulate	Sleeping Pad (Ensolite or similar)
Water shoes/sandals with Heal Strap	Several pairs of socks: (fleece, polypro, wool, nylon or synthetic blend	
Hammock (optional) but please bring small tarp if using for sleeping		

ADVENTURE ACTIVITIES LIST **indicates items camp can supply

	**Headlamp	**Backpack	**Mtn Bike	Hiking Shoes	Dry Bag (optional)	Long Pants	Money (D3/D4 only) (Optional)
Monks/Outback Adventure	x	x		x		x	x
Caving	x	x		x		x	x
Canoeing	x	x			x		x
Mountain Biking	x	x	x	x			x
Rock Climbing	x	x		x			x
Whitewater Rafting	x	x		x	x	x	x

ITEMS TO NOT BRING TO CAMP (Base or Adventure)

Camp is not responsible for lost, damaged or stolen items. Please do not send valuable cameras (disposable cameras **with the camper’s name on them** work great) or other items that might be damaged if brought to camp. The following items should **NOT** be brought to camp:

Weapons of any kind: Knives, firearms, bows and arrows etc

Electronic Devices: iPod, MP3 Players, Cell Phones, Video Games, any other personal entertainment device

Fireworks, matches/lighters or any hazardous materials

Alcohol or tobacco in any form (this includes vapes, chewing tobacco, and jules)

Food, candy or snacks (including chewing gum)

Skateboard/scooters

Non-prescription (illegal) drugs, drug paraphernalia

Flip-flops

Jewelry/Valuables/Expensive Clothing

Cash (unless bringing for adventure trips)

Anything that you or the camper would be upset if it became: scratched, stained, battered, broken, lost or unrecognizable

Live pets must stay home, but a small plush stuffed animal is great.

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Registration and Payments

Please read this section carefully. Whereas the camp would like to be as accommodating as possible to unusual circumstances, the refund policy is a strict policy.

INITIAL DEPOSIT

A deposit is required at the time of registration to secure your spot. Your camper will not be considered enrolled or filling a spot until the deposit is received. The deposit is non-refundable.

Y MEMBER RATE

The Y Member Rate is available to the **camper** with a Family membership or a Youth membership only. Proof of membership must be provided with registration.

TRANSFER OF DEPOSIT

While the deposit is non-refundable, it may be transferred to a sibling within the same household for a session during the **same camp year**. Notification of deposit transfer must be in writing and must be accompanied by an application for the replacement sibling a minimum of **7** days prior to arrival date (see session transfer policy).

BALANCE OF FEES

Balance of all camp fees are due within 10 days prior to attending camp. Balances left unpaid after due dates may result in the camper losing his/her place in a chosen session, and/or may be charged a late fee of \$50.

REFUND POLICY

If a parent withdraws their child from camp on or before April 15, a refund of fees paid will be given (less initial \$100 deposit). If a parent withdraws their child from camp on or after April 16 no refund will be given unless cancellation is due to a valid medical reason (see cancellation policy).

DISMISSALS:

Camp Greenville reserves the right to dismiss a camper due to behavioral issues. Refunds will not be given for camper dismissals.

SESSION TRANSFER AND CANCELLATION POLICY

All requests for session transfers and cancellations must be made in writing via mail, fax, or email.

SESSION TRANSFER DEADLINE

While we try to be accommodating of circumstances, we ask parents to understand the adjustments to cabin assignments, food preparation, and staffing that is necessary when transfers are made. For this reason, requests must be made (in writing) a minimum of **7** days prior to arrival date.

CANCELLATIONS

Cancellations must be made in writing. Fees paid are non-refundable after April 15 (see refund policy) unless cancellation is for a valid medical reason. In this case, documentation signed by a physician must be provided. Medical-related cancellations will receive a refund of fees paid (less initial \$100 deposit) or may be transferred to the following years session for the same camper (less initial \$100 deposit). This transfer is only good for the consecutive summer following the cancellation.

Camp Greenville reserves the right to adjust programming or cancel sessions based on the number of registrations. In this event, transfers will be made to alternate sessions without additional processing fees.

RETURNED PAYMENTS

There will be a \$25.00 fee for all checks returned to Camp Greenville. An official bank check, money order or credit card payment will be required to continue to secure the selected session(s).

FINANCIAL ASSISTANCE

No one is turned away from Camp Greenville based solely on the inability to afford camp fees. Scholarship funds (referred to as "camperships") are available each year for campers that may need assistance to attend camp. Information on applying for campership funds are available upon request by calling the camp business office at (864) 836- 3291 or by emailing camper_services@ymcagreenville.org

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Communication, Store, and More!

BOXED MAIL

Please keep any packages small and simple. **Food is highly discouraged** as it creates sanitation and storage problems because of enticing critters. If you send **snacks they must be peanut free and enough for the entire cabin.** Campers can also purchase snacks at the camp store. Please relay this information to grandparents and others that may want to send a package. Suggestions for non-food care packages may be personalized cards, books, playing cards puzzles and other simple activity items. Care packages can be sent to camp during the week or dropped off on opening day to be given to your camper on specified days.

MAIL

The best way to be sure your camper gets mail is to drop letters off on opening day. It can take 4 - 6 days for a letter to arrive at camp and be distributed.

You will find a mail bin for each day of the week in which you can place letters or packages. Please help us get the mail to your child by including the camper's session, cabin name (can be obtained at check-in) and return address information on all correspondence. While we encourage camper's to write home, it is not forced. Campers typically write if you can provide self-addressed, pre-stamped envelopes.

Camper address for U.S. Postal Service and Courier (UPS is preferred):

Child's Name

Session and Cabin Name (available at check-in)

YMCA Camp Greenville

4399 YMCA Camp Road, Cleveland, SC 29635

PHONE CALLS:

It is our practice that campers not call home except in the event of an emergency. **Campers are not allowed to have cell phones while at camp.** We ask that you not call to talk to your child as the camper's daily schedule makes it very difficult for them to come to the phone.

EMERGENCY CALLS:

In case of an emergency, you may call the camp office at (864) 836-3291, ext. 0518. The camp office is open Monday - Friday 9:00 a.m. - 5:00 p.m. and closed from 1:00p.m. to 1:30 p.m. for lunch. A voice mail system to take calls when lines are busy and during non-office hours; administrative staff members check voice mail regularly. Please leave a detailed message and be sure to provide child's name and session/cabin, if known.

CARE PACKAGES

NEW for 2019! Pre-purchase a camper care package complete with items from our camp store. Care Package will include a camp branded backpack, water bottle, flashlight, and sunglasses. This will be available for pick up on opening day! Let us put together the camp essentials for you and give your camper a great gift on their first day of camp! Cost for the care package is . To purchase a care package for \$25, log in to your camp Greenville account and add it to your camper profile.

EMAILS, PHOTOS ETC– Available for FREE this year!

During your child's session log into your Camp Greenville account and look under the **Online Community** section. Here are a few important things you should know about:

Emails—One-way emails (from you to your camper) can be sent. You will see and icon that says "Parent Communication." Emails are printed each morning for the day prior (an email sent Wednesday will be delivered Thursday) and delivered at lunch time. The last batch of printed emails will be delivered Friday at lunch so please plan accordingly. No emails will be delivered Saturday unless your camper is in stayover.

Please note: adventure camper emails will only be delivered on Mondays and Fridays as they are out on their trip the rest of the week

Photos—posted nightly by 11 p.m Sunday-Friday. In the photo section, click on the "About Photos" section to find out more about all the options available to you. You are able to mark your favorite pictures, email any photo for free to your friends/family, download a hi-res copy and purchase prints. *If you choose to buy a hi-res photo, it will download to whatever your download folder is on your computer.*

Guest Account – Invite your own guests to view photos and send emails

If you still have any questions after setting up your account, go to the "Help" section in the top right corner or contact the camp office.

VISITORS

While we understand you may wish to visit your camper during their time at camp, visits can be disruptive not only to your child's schedule but also the activities of other campers in their group. Opening days and closing days are specifically designed to afford you the opportunity to tour camp, meet your child's counselors and meet the rest of the staff. There are no other visiting days during the week. If there are extenuating circumstances, please direct all questions to the Camp Director.

STORE ACCOUNT

Campers will have the opportunity to visit the camp store daily (adventure campers Mondays and Fridays). Sometimes they can buy apparel or snacks and sometimes it is only open for snack time. The store will also be open during check in and check out.

To add a store account, log in to the parent portal and click on Forms and Documents and then Additional Options. Click on add more to/set up your store account. You can also add money to this account at any time.

Please note: camp WILL NOT refund any left over store money under \$20. If more than \$20 is left in your account a refund request form may be submitted through your account.